


**EL PUNTO DE PARTIDA
EN TU VIAJE,
LA TRANQUILIDAD**



ANNUAL NOT PERMANENT

Travel Safely with Caser

Permanent Annual Insurance



Medical expenses in Spain/Abroad Including Covid-19 In the event of any unforeseen event or illness abroad, we will take care of the costs of medical, surgical and hospital assistance **up to €1,500 in Spain and €100,000 abroad.**

Dental Expenses Abroad In the event of an emergency that requires dental care, we will cover these expenses **up to €150.**

Shipping of medications


We will send any medication that the client needs and is not available at the destination, **without economic limits.**



Repatriation or medical transfer throughout the world, including Covid-19 If during your stay on a trip you suffer any accident or illness, transfer to a hospital and later to your home, **without financial limits.**

Transfer due to death of the insured In the event of death, we will take care of the transfer to Spain of the client and the family members accompanying them.

Extension of hotel stay due to sudden illness or accident, including Covid-19 In case of illness or accident, which prevents the return trip, we will take care of the stay in a hotel with **a limit of €100/day and up to 10 consecutive days.**



Round trip travel of a family member In the event of any accident or illness of the client, we will take care of the transfer and accommodation of a family member to any place in the world to accompany them.

Expenses for the stay of an accompanying family member We will assume the stay in a hotel for the family member who is displaced to accompany the insured, with **a limit of €100/day and up to 10 consecutive days.**

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Early return due to unscheduled hospitalization of a family member, including Covid-19 If during a stay abroad an unscheduled hospitalization of a first-degree relative of more than five days occurs, we will assume the transfer of the insured, **without limit, up to the place of hospitalization in Spain.**

Early return due to the death of a family member, including Covid-19 If during a stay abroad the death of a first-degree relative occurs, we will assume the transportation of the insured, **without limit, to the place of burial in Spain.**

Search and shipping of luggage around the world In case of loss, we will collaborate in locating it and will take care of the shipment once recovered.



Compensation for lost luggage If it is not possible to recover the luggage or it has been stolen, you will be entitled to compensation of **up to €1,300.**

Assistance for essential expenses due to delay in the delivery of luggage In case of delay in delivery, greater than 24 hours, we will pay **€200** for the purchase of essential items.

Delay in the start of the trip In case of delay in the departure of the means of transport of more than 6 hours, we will compensate the insured with **€150.**



Interpreter service In urgent cases in which you have difficulty communicating.

Transmission of urgent messages

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The following total premium is established per insured person and year, for all trips made by the insured to any place in the world and provided that each trip does not exceed 90 consecutive days:

First Total: €193.60

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Caser Travel Assistance is the specific Department that, within the CASER Group, is responsible for offering, worldwide, all types of assistance services to people, as well as as well as guaranteeing the mobility of any client through the implementation of customized solutions.

To do this, we have our **own Contact Center 24 hours a day/365 days a year**, made up of a team of managers with **extensive experience** in the assistance services offered by travel insurance. Team that carries out **comprehensive assistance management** , providing customers with personalized attention and tailored solutions.

HEALTH CARE SERVICES
MOBILITY SOLUTIONS
ASSISTANCE SERVICE
PEOPLE

**OWN CONTACT CENTER 24 hours a
day, 365 days a year**



caser
Grupo Helvetia

The logo features the word "caser" in a teal, lowercase sans-serif font. To its left is an orange graphic element consisting of a curved shape that resembles a stylized 'C' or a partial circle. Below "caser" is the text "Grupo Helvetia" in a bold, black, uppercase sans-serif font.